



**NUOVA
TECNODELTA S.p.A.**

HYDRAULIC PARTS FOR BRAKES AND CLUTCHES
FRAZ. POCOLA, 62 – 14016 TIGLIOLE (AT) ITALIA
TEL. 0141/668111 – FAX 0141/668145

Tigliole, 01/2024

Supplier
FAO Quality Manager
cc: General Manager
cc: Sales Manager

Object : Supplier performance target

Dear Supplier

With this letter we inform You about the **2024** target assessment for Supplier process.

The performance indicator for this year are:

- IP/E (level of disruption caused to our system by a quality / delivery concern)
- Defective parts received (PPM)
- On time delivery (OTD)
- % of cost for quality / delivery concern caused to our plant (cost recovery debited)

| PRODUCT TYPE | Target | | | |
|--|---------------|---------------|-------------|------------------|
| | PPM | IP/E | OTD | %NC costs |
| Foundry Alu / cast iron | <20 | <20 | 100% | <0,15% |
| Forging (Steel / Aluminum) | <20 | <20 | 100% | <0,15% |
| Al / Fe round and profile bars | <20 | <20 | 100% | <0,15% |
| Metallic parts and other components | <20 | <5 | 100% | <0,15% |
| Packaging / boxes | <20 | <5 | 100% | <0,15% |
| Treatment | <20 | <5 | 100% | <0,15% |
| Spring | <20 | <5 | 100% | <0,15% |
| Machining | <20 | <5 | 100% | <0,15% |
| Assembly / Finished products | <20 | <5 | 100% | <0,15% |
| Rubber / plastic components | <20 | <5 | 100% | <0,15% |

Best Regards

(Purchasing)
C. Berrone

(Chief Executive Officer)
Massimo Allais